

Claims View on StrataTech

i Within StrataTech you now have the ability to view your claims and its current status.

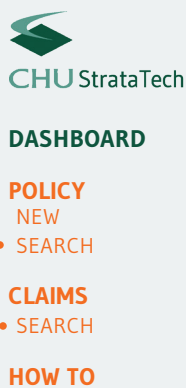
HOW TO FIND YOUR CLAIM

➔ VIA POLICY SEARCH:

Search by entering your policy number, then from within the policy view click the "Claims View" Tab

➔ VIA CLAIMS SEARCH:

Search by entering your claim number in the claims search bar, then select the relevant claim from the list displayed.



CHU StrataTech


DASHBOARD

- POLICY NEW SEARCH**
- CLAIMS SEARCH**
- HOW TO**

VIEWING YOUR CLAIM

From the claims view you will be able to see:

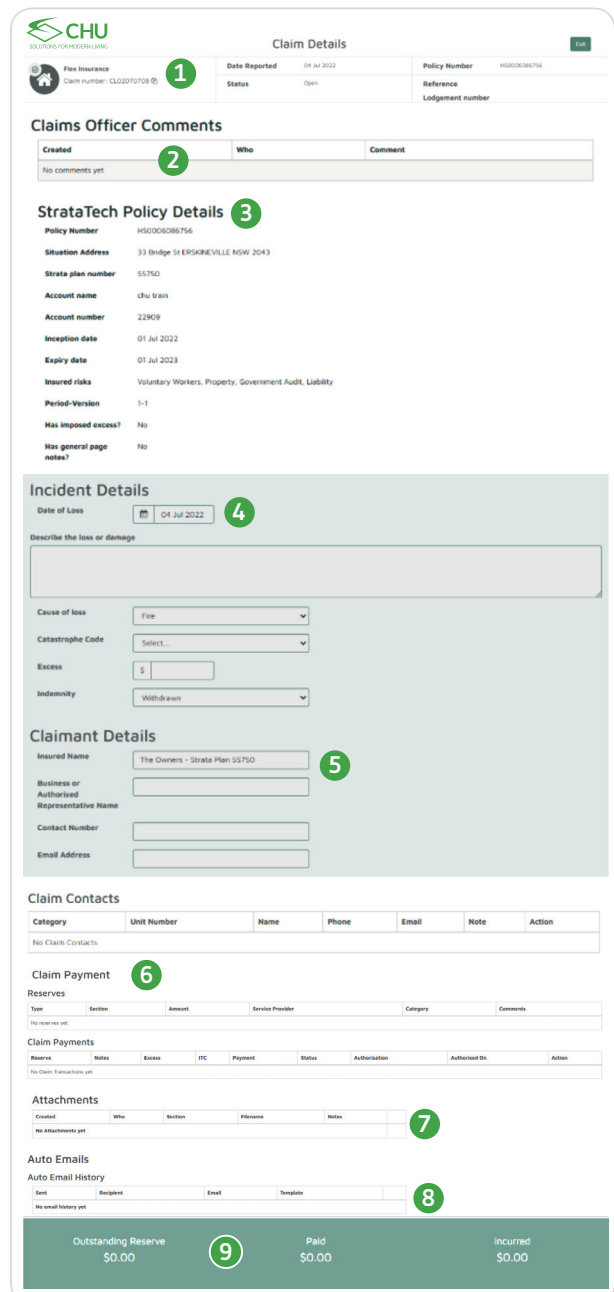
- 1 Claim number, lodgement number (if lodged online), date reported, and status
- 2 Claims officer comments
- 3 Policy details
- 4 Incident details
- 5 Claimant details
- 6 Claim payment details
- 7 Attachments which can be viewed and downloaded such as loss adjuster reports
- 8 Auto emails that have been sent
- 9 Financial status displayed in the footer showing the outstanding reserve, amount paid and incurred.



If you don't have a login for StrataTech please reach out to your Business Development Manager or contact CHU on:

PHONE:
1300 361 263

EMAIL:
info@chu.com.au



CHU Claim Details

File Insurance | Date Reported: 04 Jul 2022 | Policy Number: H5006084756
 Claim Number: CL02070708 | Status: Open | Reference: | Lodgement number:

Claims Officer Comments

Created	Who	Comment
No comments yet		

StrataTech Policy Details

Policy Number: H5006084756
 Situation Address: 33 Bridge St ERSKINEVILLE NSW 2043
 Strata plan number: 55750
 Account name: chu train
 Account number: 22909
 Inception date: 01 Jul 2022
 Expiry date: 01 Jul 2023
 Insured risks: Voluntary Workers, Property, Government Audit, Liability
 Period-Version: 1-1
 Has imposed excess?: No
 Has general page notes?: No

Incident Details

Date of Loss: 04 Jul 2022
 Describe the loss or damage:
 Cause of loss: Fire
 Catastrophe Code: Select...
 Excess: \$
 Indemnity: Withdrawn

Claimant Details

Insured Name: The Owners - Strata Plan 55750
 Business or Authorized Representative Name:
 Contact Number:
 Email Address:

Claim Contacts

Category	Unit Number	Name	Phone	Email	Note	Action
No Claim Contacts						

Claim Payment

Reserves

Type	Section	Amount	Service Provider	Category	Comments
No reserves yet					

Claim Payments

Invoice	Notes	Excess	ETC	Payment	Status	Authorised By	Action
No Open Transactions yet							

Attachments

Created	Who	Section	Filename	Notes
No attachments yet				

Auto Emails

Auto Email History

Sent	Recipient	Email	Template
No email history yet			

Financial Summary

Outstanding Reserve	Paid	Incurred
\$0.00	\$0.00	\$0.00