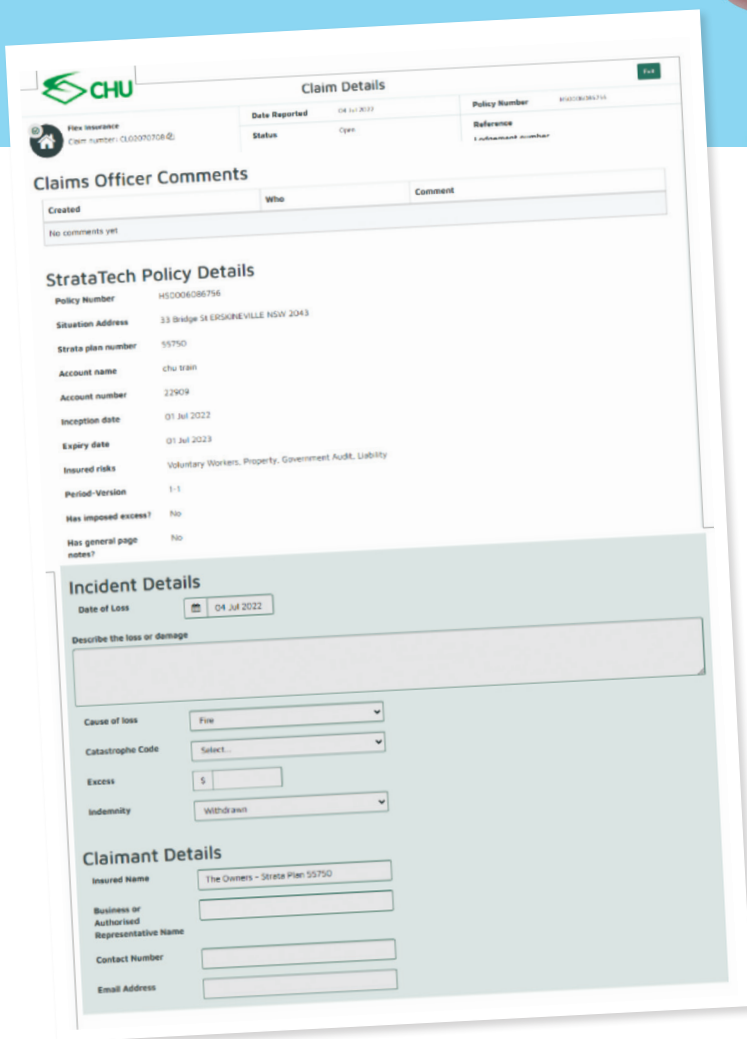


Introducing even more innovation to StrataTech's Claims View with the integration of ENData.

CHU is proud to announce an industry-first, innovative technology integration that will enhance claims transparency.

Claim Details

File Insurance
Claim number: CL00070708-0

Date Reported: 04 Jul 2022
Status: Open

Policy Number: H50006086756
Reference: [redacted]

Claims Officer Comments

Created	Who	Comment
No comments yet		

StrataTech Policy Details

Policy Number: H50006086756
 Situation Address: 33 Bridge St ERSKINEVILLE NSW 2043
 Strata plan number: 55750
 Account name: chu strata
 Account number: 22909
 Inception date: 01 Jul 2022
 Expiry date: 01 Jul 2023
 Insured risks: Voluntary Workers, Property, Government Audit, Liability
 Period-Version: 1-1
 Has imposed excess?: No
 Has general page notes?: No

Incident Details

Date of Loss: 04 Jul 2022

Describe the loss or damage: [text area]

Cause of loss: Fire
 Catastrophe Code: Select...
 Excess: \$
 Indemnity: Withdrawn

Claimant Details

Insured Name: The Owners - Strata Plan 55750
 Business or Authorized Representative Name: [text area]
 Contact Number: [text area]
 Email Address: [text area]

In Claims View you can see:

- Claim number, lodgement number (if lodged online), date reported, and status
- Claims officer comments
- Policy details
- Incident details
- Claimant details
- Claim payment details
- Attachments which can be viewed and downloaded such as loss adjuster reports
- Auto emails that have been sent
- Financial status showing the outstanding reserve, amount paid and incurred.

Exciting New Feature

Integration and updates from ENData

CHU's StrataTech platform and ENData will be integrated. ENData is a platform used by assessors, builders and repairers to manage and automate strata property end to end claims processing. This innovative integration will benefit brokers and strata managers in managing claims for their clients.

◀ Claims View

CONTINUED ►



Key Benefits of this new integration with StrataTech:

Transparency:	Streamlined Workflows:	Improved Service	Data-Driven Insights:
Brokers and strata managers now have unprecedented visibility into the progress of claims. System-generated messages and real-time updates from CHU Assess and builders utilising ENData provide a clear picture of the actions taken at every step of the claims journey.	Through automation, the process of allocating and managing repairs and replacements will be simplified which will help resolve claims quickly. This reduces administrative delays and minimises the potential for miscommunication, resulting in faster claim resolutions.	Property owners and strata communities' benefit from a smoother claims process. The workflow driven approach for suppliers ensures a greater level of consistency and quality of workmanship resulting in better claims outcomes for customers.	The integration enables CHU to capture critical data, facilitating continuous improvement and cost minimisation in its claims management processes.

Example of ENData Notifications:

Updates and automated messages from ENData within the StrataTech's 'Claims View' will be rolled out across the next few months in all states across Australia by 2024.

12 Sep 2023 11:22	ENData API	Payment transaction created from Endata
12 Sep 2023 11:22	ENData API	Attached file Final Claim Inv 00062132.pdf

01 Sep 2023 11:13	ENData API	ENData event(s) processed: EST Works Completed 01/09/2023
29 Aug 2023 16:01	ENData API	Endata Message (Job Note / General Update from XYZ Builder to CHU: Trade Schedule Electrical disconnect - 31/08 @7am Plastering - 31/08 @7am More...

29 Jun 2023 09:24	ENData API	ENData event(s) processed: Job In Progress
29 Jun 2023 09:24	ENData API	Reserve updated from Endata from amount : [3939.54] to amount [3939.54]
29 Jun 2023 09:24	ENData API	Supplier XYZ Builder has been approved as Builder

Brokers and Strata Managers are invited to learn more about this exciting development to 'Claims View' via StrataTech on our website chu.com.au or by contacting CHU's BDM Team.

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