



Why Choose CHU

CHU is a trusted leader in strata insurance, dedicated to protecting and strengthening community owned properties across Australia. We provide specialist strata insurance, risk management solutions, and education to support the resilience and sustainability of strata living.

CHU delivers a unique customer experience

A dedicated supportive and positive culture



80+

Largest and most experienced in-house claims team in the industry



40+

In-house team of loss adjusters, consultants and building experts



70+

In-house team of strata specialist underwriters

The CHU difference



With over 45 years of experience, CHU is one of Australia's leading strata insurance specialists.



CHU protects almost 1.3 million strata units across Australia.



Multi Award winning including ANZIIF Underwriting Agency of the Year 2017, 2018, 2021, 2022 & 2023



Long term relationship with capital provider QBE Insurance (Australia).



Innovative technology through StrataTech, SmartQuote and API integrations

CHU expert services



CHU Assess offers expert assessing services for residential and commercial strata properties. Providing customers with clarity and reassurance in times of uncertainty.



Through our Building Resilience Services - including our building imagery service offering - we deliver tailored, innovative solutions that help strata managers and owners proactively manage your properties with confidence and care.

CHU Insurance Products

Please refer to relevant TMD for which product would be suitable at www.chu.com.au



Residential Strata Insurance Plan

Cover for your residential strata building, common property and common area contents of a strata scheme including liability cover. Suitable for wholly Residential Strata and mixed use of not more than 20% of total floor space.



Commercial Strata Insurance Plan

Cover for your commercial strata building, common property and common area contents of a strata scheme including liability cover. Suitable for wholly Commercial Strata and mixed use with commercial floor space of 20% or greater.



Community Association Insurance Plan

WA - Survey Strata Scheme
SA - Community Corporations
QLD - Standard Format Plan subdivisions

A community association is a parcel of land subdivision where there is a shared use of the land as community property. Community property can consist of roads, above and below ground services, communal facilities such as swimming pools or tennis courts.



Community Association Home Insurance

Owners within a Community Association are responsible for insuring against specific risks for damage for which they could become liable. Protects individual homes that are part of a community association scheme from accidental loss or damage and offers cover for legal liability.



Landlord Insurance

For strata property or community association owners who are renting out a unit/apartment to tenants. It covers for accidental loss or damage to contents in your unit and loss of rent if the unit is unfit to be occupied. Plus cover against malicious tenants who might vandalise your property or leave without paying the rent.



Contents Insurance

Protects your personal possessions from malicious damage, theft, water, fire and storm damage. It also protects you through legal liability cover. Choose Basic Cover or Premier Cover (accidental damage).



Build to Rent Residential Insurance (non-strata)

Cover for a residential property development in which all of the units/apartments are retained by an owner, developer, managed investment trust or other entity and each unit is leased out under an individual residential tenancy agreement. The property is not registered as a strata title.

CHU Contacts

Underwriting

1300 361 263
info@chu.com.au

Claims

<https://claims.chu.com.au/>
1300 361 263
info@chu.com.au

EMERGENCY AFTER HOURS HOTLINE

1800 022 444

QLD/NT

Craig Stanley
0423 919 083
craig.stanley@chu.com.au

NSW/ACT

Katrina Johnson
0418 228 782
katrina.johnson@chu.com.au

NSW/ACT

Katrina Fairbairn
katrina.fairbairn@chu.com.au
0481 236 027

VIC

Kon Laspas
0466 326 203
kon.laspas@chu.com.au

VIC/TAS

Thomas Williams
0459 883 721
thomas.williams@chu.com.au

SA/WA

Pauline Stainer
0448 969 442
pauline.stainer@chu.com.au

WA

Inge Schaefer
0428 946 807
inge.schaefer@chu.com.au

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